uNEWS

Universal Orlando Resort™ Team Member Newsletter

May 14 - 27, 2018

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Fast & Furious – Supercharged™: Grand Opening Celebration

A SMASH HIT!

Chris "Ludacris" Bridges, Vin Diesel, Jordana Brewster, and Tyrese Gibson

On May 2, superstars from the Fast & Furious franchise – star and producer Vin Diesel (Dom), and stars Chris "Ludacris" Bridges (Tej), Tyrese Gibson (Roman), and Jordana Brewster (Mia) – celebrated the opening of Universal Orlando Resort's new attraction, Fast & Furious – Supercharged.

Diesel joined some of his Fast & Furious series co-stars for a celebratory moment reminiscent of the Fast & Furious films – featuring high-speed car action and an amazing stunt in front of the attraction. The moment culminated with a countdown led by the franchise's superstars and an explosive pyrotechnics display.

PRODUCED BY TEAM MEMBER COMMUNICATIONS

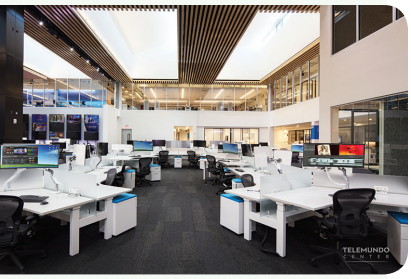
UNIVERSAL STUDIOS FLORIDA™ • UNIVERSAL'S ISLANDS OF ADVENTURE™ • UNIVERSAL'S VOLCANO BAY™ • UNIVERSAL CITYWALK™

What's New

WELCOME HOME

Telemundo Enterprises Inaugurates New Global Headquarters

NBCUniversal Telemundo Enterprises announced the official inauguration of Telemundo Center, its new global headquarters in Miami, FL. Telemundo Center sets the new standard for Hispanic media as the only next-generation, multimedia production facility with news, sports, entertainment, studios, international and digital all under one roof. With an investment of more than $250 million, Telemundo Center unlocks the power of Comcast and NBCUniversal's commitment to Hispanic consumers while advancing the future of media.

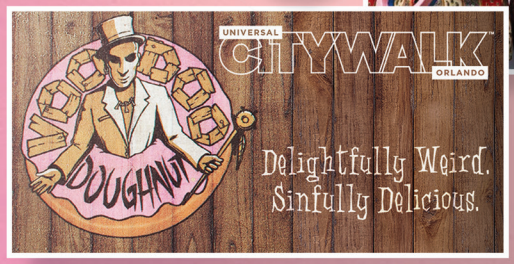


Telemundo Center is approximately a 500,000 square-foot facility on 21 acres, with the capacity to house 1,500 employees. Producing unparalleled original content, driving one-of-a-kind digital experiences and educating the next generation of media leaders, Telemundo Center becomes the epicenter of Hispanic activity and the leading authority on the fastest-growing demographic in the United States.

The new state-of-the-art facility enables unmatched capacity to create high quality, original Spanish-language content to satisfy the diverse appetites of today's U.S. Latinos. Producing over 3,000 hours of original content a year, Telemundo Center supports unprecedented growth with 15 highly adaptive studios, including two digital studios, virtual and augmented-reality sets, and a state-of-the-art news operation that provides unrivaled flexibility to produce the content that is driving the network's popularity with audiences and advertisers. Through modern workspaces and activity-based work stations, Telemundo Center's open plan design and cutting-edge technology is specifically designed to spark innovation, generate powerful experiences, and foster the kind of creative energy and cross-business ideation and collaboration essential to the workplace of the future in a world-class media operation.

Visit **nbcuniversal.com/newsroom** to learn more.

Voodoo Doughnut Is Now Officially Open at Universal CityWalk



Voodoo Doughnut is now officially open at Universal CityWalk with an amazing line-up of more than 50 types of delightfully weird and sinfully delicious doughnuts. Known for its bold and offbeat vibe, the Portland-based shop is a perfect fit for the incredible and audacious tastes of Universal CityWalk.

Co-founders **Kenneth "Cat Daddy" Pogson** and **Tres Shannon** led the celebration, where – for the very first time live in person – they introduced the charismatic brand icon, the Baron of Voodoo Doughnut. Their eighth location builds upon the Voodoo Doughnut partnership with Universal Parks & Resorts™, which began more than a year ago with the successful opening of Voodoo Doughnut at Universal Studios Hollywood™.

Renovations: Jurassic Park™

Have you seen what's recently hatched at Jurassic Park™? Thanks to our dedicated Facilities teams, both Jurassic Park River Adventure™ and Camp Jurassic™ have undergone some exciting new refurbishments, including:

Freshly painted building exterior and splash zone rocks • Refinished waterfall areas

Painted and refinished handrails in the queue lines (almost 100 new ones!)

Brand new netting • Re-themed rockwork

These enhancements are just one example of how our talented teams at Universal Orlando continue to keep our parks beautiful and immersive for our guests. Stop by and check out the updates before they go extinct!

In the Spotlight

Comcast NBCUniversal Ranked #7 in Top 50 Companies for Diversity

For the fifth year in a row, Comcast NBCUniversal was listed among the Top 50 Companies for Diversity, ranking #7 in the country – up from #19 in 2017.

Comcast also ranked on five of DiversityInc's 2018 Specialty Lists:

- **Internal Diversity Councils:** Ranked for the first time #12 out of 15 on the Internal Diversity Council Specialty List
- **Employee Resource Groups:** Included for the first time on the Employee Resource Groups Specialty List, ranking #10 of 12
- **Veterans:** Ranked #6 of 15 on the 2018 Veterans Specialty List, up from the previous #9 ranking
- **People with Disabilities:** Ranked #4 of 12 on the 2018 People with Disabilities Specialty List, up from #4 in 2017
- **LGBT Employees:** Appeared on the LGBT Employees Specialty List for the second consecutive year in 2018 (this list is not ranked)
- **Supplier Diversity:** Ranked #2 of 11 on the 2018 Supplier Diversity Specialty List, up from #5 in 2017.

Marketing & Sales Wins Addy Awards

The American Advertising Awards (ADDYs) is a three-tiered nationwide competition designed to recognize and reward the creative spirit of excellence in the art of advertising.

During the second tier of the competition, which included entrants throughout Florida and the Caribbean, Universal Orlando won a total of six awards for their advertising campaigns. At least three of these campaigns will progress to the National ADDY Awards in June! And the winners are....

"Workplace Giving Campaign"
Gold ADDY: **Print Advertising**
Gold ADDY: **Elements of Advertising**

"Fans Humming Potter Theme Song"
Best of Online/Interactive
Gold ADDY: **Online/Interactive**

"You Know You're an A.P. When"
Silver ADDY: **Online/Interactive**

"Volcano Bay On-Site Communications"
Silver ADDY: **Cross Platform Integrated Branded Content Campaign**

Congratulations to the Team Members in Marketing who worked on these incredible campaigns on receiving this well-deserved recognition!

are you ready?

We're taking *The Universal Way* to the next level and you're invited to find out more at a special event!

The Universal Way
Team Member Event
Monday, June 4 • 12:00pm - 8:00pm
Tuesday, June 5 • 7:00am - 4:00pm
Soundstage 33

THE UNIVERSAL WAY™©

Stay tuned to the next issue of ***UO News*** to learn more!

PARKING DURING GRADVENTURE MAY 18 FINAL DATE

Like Grad Bash, Gradventure special events also require the use of most open-air sections of the main Team Member parking lot to accommodate the hundreds of student buses that will be on property.

Parking and Security will be actively directing Team Members to specific parking spots, **Team Members will not be able to select their own parking space.**

- Team Members who will leave work before 3:00pm or 6:00pm on event days will be directed to park in specific areas of the open-air sections of the parking lot. Vehicles **WILL be towed** if they remain in these spaces past the 3:00pm or 6:00pm cutoff times.
- Team Member pick-up and drop- off will move to the front B-110 starting at 3:00pm.
- Team Members who will leave work after 6:00pm will be directed to the TeamPark garage.
- Parking for motorcycles, TeamCare, BRAVO winners, and most Disabled parking spots will not be impacted and will remain open all day long.
- During event departures, Team Members who need to access Team Park will need to exit via the B-110 lobby and use the bridge to enter the garage. This typically occurs starting at 11:30pm and is necessary to keep Team Members safely separated from bus traffic.
- Team Members should allow an additional 30 minutes whether coming into or leaving work as new traffic patterns and exiting buses can cause delays.
- After 3pm, only the Turkey Lake entrance will be open for Team Members to enter.

Thank You!

Making an Impact

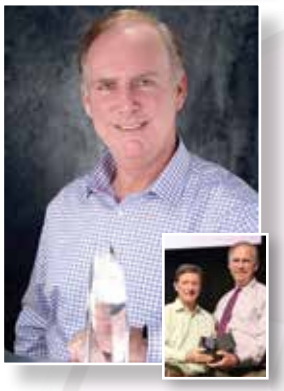
Our Team Member Volunteers Are Appreciated!

On April 30, Universal Orlando took time to celebrate its top volunteers that reached 52 hours of volunteer service in 2017, with a very special "Club 52" appreciation luncheon. Not only were Club 52 members celebrated, but the President's Volunteer of the Year was announced, along with a new award for volunteer leadership. Check out highlights from the event:

President's Volunteer of the Year
Stephanie Fleischer

"Club 52 is not about receiving recognition or gifts (which you do get). It's about the personal satisfaction of knowing you've done something to help the community. I love knowing that I've helped children in our community, and that I have helped animals find their "furever" home. Winning this award is a great honor and I appreciate working for a company that understands the importance of giving back to the community." -- Stephanie Fleischer

Bill Davis presented Stephanie Fleischer, from CityWalk Guests Services, with the prestigious President's Volunteer of the Year award! Stephanie provides most of her service to A Gift for Teaching and has provided over 200 volunteer hours to them over the past five years. **A Gift for Teaching** recently recognized her efforts: "Stephanie has been out on dozens of trips with us as we visit individual schools. Her customer service and willingness to help teachers, especially those who have never been to AGFT before, is wonderful." She has made it her mission to get more CityWalk Team Members involved in volunteerism by recruiting them and encouraging them to reach Club 52 status.



Volunteer Leadership Award (1st Inaugural)
Dan Donovan

This year the Volunteer Board of Directors introduced a brand new award for a Team Member that exemplifies volunteerism at the leadership level. Dan Donovan was presented the inaugural award by Bill Davis during the luncheon. Dan definitely spreads the mission of volunteerism to all Team Members in his division. During TSAT meetings, Dan schedules volunteer projects to promote an overall team. He looks for every way that Marketing & Sales can give back to the community. Over the years they have designed and donated Christmas trees, holiday wreaths, and in 2016 and 2017 he led them on a project to collect food and design artistic structures out of the food which then gets donated to Second Harvest Food Bank. "I couldn't be happier to see Dan receive this award, I can't think of anyone more deserving," says Polly Tudela of Community Relations.

Club 52 Team Members Raise Thousands for Central Florida Community

In 2017, Universal Orlando Team Members volunteered over 33,000 hours of service in our community. Of those hours, over 25,300 were served by Team Members who volunteered 52 hours or more. At the Club 52 lunchoen, UGIVE grants were awarded to local charities on behalf of our Team Member volunteers. This year, in honor of the volunteer program's 20th Anniversary, the UGIVE grants will be $1000! These grants represent a significant donation to Central Florida non-profits at over $280,000. "Our UO Volunteers have provided such an important resource to so many non-profit organizations," says **Polly Tudela** of Community Relations. "The Universal Orlando Community Relations team deeply appreciates the hours these Team Members have devoted to volunteering and we thank and congratulate all of the 2017 Club 52 Members!"

UGIVE HONOREES

Jennifer Abel
Marian Adams
Todd Adams
Miguel Alvaro
Christy Anderson
JB Backovsky
Kristin Bal
Teresa Barrett
Kristina Becker
Alberto Barzotti
Kristen Bays
Joshua Black
Susan Block
Mike Bookhardt
Cinthia Borges
Lana Boston
Erin Bowen
Brittany Brennan
Michele Brennan
Victoria Brodie
Sherriann Burby
Steven Burger
Julie Calkins
Scott Campbell
Vanessa Campbell
Monica Cardona
Joy Carruthers
Rodney Cathey
Mary Cavanaugh Knapp
Julio Ceriale
Kristin Chase
LindaChe Hussin
Gloria Chliyah
Karen Claar
Ed Colleran
Connie Colley
Debbie Collins
Peter Collins
Louise Cooper
Melissa Cranis
Teresa Crews
Charles Crook
Lisa Culham
Karyl Darigan
Danie lDavis
Suzanne Denis
Jessie Denson
Ken DePaul
Pamela DePriest
Barbara DeWoody
Julie Dietz
Dennis Donohue
Michael Dreier
Raychelle Drew
Jacqueline Dunbar
Marie Dunkel
Ellie Dyer
Amy Easter-Warne
Vikki Eichner
Stephen Eisinger
Trisha Engler
Kelly Farrell
Damita Faulk
Jeff Ferenbach
Geraldine Ferreira
Cathy Fischer
Regina Fisher
Sean Flaherty
Stephanie Fleischer
Sharon Foley
Kelly Foote
Angela Forman
Frederick Fox
Diala Gammoh
Vivian Geary
Katherine Gilbert
Brenda Giles
Keabra Gillens
Patricia Goodkind
Cynthia Gosiewski
Ian Gottschalh
Jerry Gould
Martin Graham
Amanda Gufford
Linda Hall
Debbie Harris
Erika Harsanyi
Margarita Hensley
Michael Hetchler
Jarvis Hill
Jami Hines
Melinda Holihan
Carrie Holmes
Danielle Holstine
Sara Hudson
Mallory Hunt
Jack Ippolito
Dennard Jackson
Kimby Jagnandan
Andy Jagodzinski
Jana Jensen
LeslieJ ohnson
Victoria Johnson
Brian Juvers
Greg Kaiser
Robert Kantor
Jenika Katz
Samuel Kauffman
Andy Keyes
Rita King
Laura Kippes
Lisa Konczal
Derek Kuklenski
Shaullanda LaCombe
Angela Lagos
Khurram Lall
Qamar Lall
Melissa Lanzo
Kim Lamia
Jordan Leventhal
Rosalina Lieffring
Douglas LoCicero
Michael Lowe
Matthew Luka
Sharon Lum
TJ Mannarino
Alex Manrique
Terise Marchelos
Kristina Martell
Bill McCorey
Andrew McGee
Patricia Menzies
Michael Mergenthaler
Daniel Miller
Matthew Miller
Melissa Miller
Michael Molinari
Austin Montgomery
Robert Monzon
Kevin Moritis
Cynthia Morrell
Jessica Morris
Michelle Mugnaini
Rakesh Mungal
Chad Murphy
Fran Nasello
Jessica Neville
Cedric Nickles
Lafrida Nobles
Flora Maria Nobrega
Karen Oakman
Stacey Oblinger
Elizabeth Ochoa
Diane O'Dell
Katie Ozdemir
Amber Pandohie
Denise Pasternack
Karen Pasternack
Jyoti Patel
Keith Payne
Carmen Pearce
Eloy Pedraza
Lori Pedraza
Lynda Penner
Jordan Perkins
David Phillips
Christopher Piazza
Kelly Pitstick
Tessa Pobanz
Erin Polk
Jeff Polk
Ann Quandt
Inderdeo Ragounath
Kylene Ramirez
Nupur Rathee
Megan Reish
Rhonda Rhodes
Jennifer Rice
Sara Rigg
Maxie Roncari
Carmen Rosa-Denis
Ellen Rosette
Jennifer Rother
Ashley Sanders
Raven Sanders
Nicole Sanoguel
Linda Sather
Grail Schroeder
Katherine Schacht
Carolyn Seavey
Rob Seitz
Susie Shinner
Carly Skubick
Alice Snyder
Suzette Snyder
Oswaldo Soto
Laurie Soto-Acevedo
Rick Spencer
Scott Stella
Natalie Stevens
Tracey Stockwell
Julie Stokes
Tracey Strecker
Theresa Strycharz
David Stump
Kiirsten Suomu
Daniel Swando
Maureen Tabaczka
Rosemarie Tantalo-Moore
Ella Tate
Jennifer Taylor
Steven Thornton
Amy Tine
Rachel Trace
Pat Tracey
Polly Tudela
Amy Wade
Jason Wade
Jason Waldron
Amy Walsh
Courtney Walter
Carol Warner
Ray Wellman
Lisa Whelan
Tyler Whipple
Darren White
Chris Wiley
Allyson Wilkenson
Angela Willett
Jessica Williams
Summer Williams
Anne Wilsen
Mary Wood
Evan Yaros
Sheila Yohn
Yun (Diane) Zhu
Michael Ziccardi

Did you know if you volunteer at least 52 hours a year, you could be a part of Club 52? Visit **UOTeam.com/ourcommunity** to learn more.

For Your Benefit

Don't Miss Financial Fitness Day on Thursday, May 31

UNIVERSAL ORLANDO
YOUR SUMMERTIME SAVINGS PLANS START HERE!
FINANCIAL FITNESS DAY 2018
THURSDAY, MAY 31
7AM-2PM / SOUNDSTAGE 33
Win Complimentary Tickets to Universal's Volcano Bay!
Visit with Vendors
Enjoy Coupons, Prizes, and Giveaways!
Get Financially Fit!

Universal Orlando's Payroll Department is proud to present Financial Fitness Day 2018 - the annual event designed to help you make the most of your finances. Team Members will have the opportunity to visit with vendors, learn helpful tips on how to manage finances, and enjoy coupons, prizes, and giveaways. **Attendees will also have the chance to win complimentary tickets to Universal's Volcano Bay!**

Financial Fitness Day • May 31 • 7:00am - 2:00pm • Soundstage 33

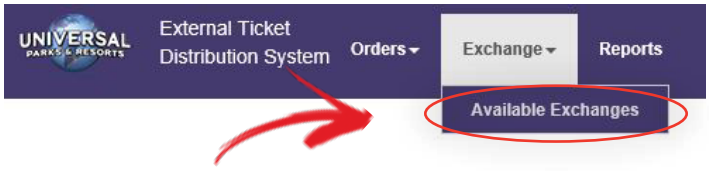
NEW! Exchange UO Team Member Comp Passes to Universal Studios Hollywood Passes Online!

The process to exchange Team Member Complimentary Passes at Universal Orlando for tickets to Universal Studios Hollywood just got a whole lot easier! Now you'll be able to conduct a one-for-one ticket exchange to transfer one (1) of your current Team Member Complimentary Passes into one (1) 1-day Universal Studios Hollywood ticket through the Self-Service Center! Before we get into the nitty-gritty, here are a few things to note:

- Team Members need a ticket for themselves if attending Universal Studios Hollywood. UO IDs do not work for entry.
- Only your Quarterly Comp Passes or Limited Blockout Comp Passes can be used (with a daily maximum of 12 passes). *Note*: You must exchange each ticket separately to have enough converted tickets in your bank for a larger order.
- You must select one (1) date for you and/or your guests to visit the park.
- Ticket order confirmations are sent to your guest's email address 5 days prior to their visit date. For orders placed less than 5 business days, the ticket order confirmation will be immediately sent to your guest's email address.
- The email itself is not your ticket.
- Your ticket will be attached as a PDF file. Print this document to take to the turnstiles.

HOW TO EXCHANGE YOUR TICKETS

After logging into the **Team Member Comp Pass System,** follow these directions and you'll be on your way:



1. Select **"Available Exchanges"** from the **"Exchange"** drop-down menu.
2. Review the Universal Studios Hollywood Exchange notes and select **"Exchange Details."**
3. Decide which allotment to pull from, and then select **"Perform Exchange."** The system will let you know that a new ticket is in your account and available for placing orders. Place a new order by selecting **"Create Order"** from the **"Order"** drop-down menu.
4. When placing your order, you can select the exact date you are visiting. Complete your order as you normally do!

The Team Member Comp Pass System is accessible through the Self-Service Center on UOTeam.com. For detailed instructions on how to place orders, visit **UOTeam.com/comppass.**

Note: The USH Complimentary Guest Ticket is not available to third party, concessionaires, or Loews Hotels Team Members.

The world-famous Studio Tour at Universal Studios Hollywood

ALWAYS ON CALL

Register with Doctor on Demand for a Starbucks Gift Card!

Are you are UO medical plan participant and not yet registered for Doctor on Demand?

Download the FREE App and register your account between May 1 and May 31, 2018 to receive a $5 Starbucks digital gift card*!

DOCTOR ON DEMAND
VISIT AN MD IN YOUR PJs
No charge to the member for visits with board certified doctors for Team Members on the Universal Orlando medical plan
TOP ISSUES TREATED
For more information, visit:
DoctorOnDemand.com/UniversalOrlando

Doctor on Demand medical visits are available to all Universal Orlando-paid Team Members (and eligible dependents) who are covered on a UO medical plan. Doctor on Demand instantly connects you to a board-certified, US-based doctor from the convenience of your smartphone, tablet, or computer. Appointments are available whenever and wherever you need care - 365 days a year, 24/7, including holidays - at no cost to you!

Doctor on Demand doctors treat a wide variety of common health conditions including:

Cold & Flu • Bronchitis & Sinus Asthma & Allergies • Rashes & Skin Conditions Eye Issues • Upset Stomach • Pediatric Prescription Refills • Women's Health: UTIs, Yeast Infections

Chronic conditions (like diabetes), medical emergencies (such as chest pain, severe burns or head, neck or back injuries), or mental health conditions cannot be treated by Doctor On Demand.

IMPORTANT: You must set up a profile and enter in your UO medical insurance information to ensure that you are not charged for these services.

*For official Terms & Conditions visit: https://goo.gl/z47f42

Around Our Universe

TIME TO SHARE

UO Team Members Participate in "Corporate 5K"

Recently, 60 Universal Orlando Team Members joined over 18,000 members of the community from over 700 companies and non-profit organizations to participate in Orlando's largest office party.

The event - **Insurance Office of America (IOA) Corporate 5k** - is a run through the streets of downtown Orlando, and a unique opportunity for camaraderie, friendly competition, and celebrating with co-workers. The Universal Orlando team was made up of a diverse group of runners and walkers that ranged from hourly Team Members to executives.

Way to go team!

Volunteers Needed

MyAbilities - Nathaniel's Hope Organization
16th Annual
Make 'm Smile Festival

Saturday, June 2

5:30AM - 2:30PM

Downtown Orlando - Lake Eola

Join MyAbilities to volunteer for the Nathaniel's Hope Organization 16th Annual Make 'm Smile Festival! Make 'm Smile is the BIGGEST party celebrating kids and adults with varying abilities and their families! Volunteers receive an assigned position and commit to work from 5:30am – 2:30pm. Volunteers must be at least 16 years old and attend a mandatory training meeting. Specific UO volunteer information will be sent closer to the event date via email to those who register.

For questions please email:
Maureen.Tabaczka@UniversalOrlando.com

To register, visit:
UOTeam.com/Diversity

NOW HIRING:

Fall Internships!

Marketing • Sales • Engineering • Event Management • Video Editing • Parks Technology • Finance • Human Resources • Universal Creative • and MORE!

Universal Orlando offers paid internships for Fall, Spring, and Summer semesters. These internships are a great way to get hands-on, professional experience that will expose you to your chosen career field. Team Members are eligible for internships as long as they are actively enrolled as a student - Sophomore and above, with a cumulative GPA of 3.0 or higher. Team Members must also meet the Internal Transfer Criteria provided on **UOTeam.com/YourCareer**

Benefits of this opportunity include: **Starting pay of $12.50/hr** • **Tuition reimbursement** *(for qualified Full-Time Team Members)* **Maintain your current work classification & benefits** • **Job Security** *– return to your home venue after the completion of the internship*

"Through the internship experience at Universal Orlando Resort, you will learn more about your position and possible future career, but you will also learn more about yourself." – **Kristyn Klefenz**, Event Management Intern

Manager, Resort Marketing - Joint Venture Communications

This new position will work closely with our On-Site Hotel partners and act as a liaison for all internal Universal Orlando departments. You will be responsible for the development and coordination of destination-wide communications for both On-Site Hotel and Universal Orlando Team Members. We are looking for someone that can maintain a strategic point of view and roadmap for a destination mindset!

If you are looking to expand your professional career into Marketing & Sales and immerse yourself into our Parks & Resorts destination brand, this may be the career choice for you! Minimum of 5 years of Marketing/Hotel Operations experience is preferred. All interested Team Members must meet the Internal Transfer Criteria. To review this criteria, read the full job description, and submit your application, please visit **UOTeam.com/YourCareer.**

Are you ready to take your career to the next level?
Apply Online, Anytime at UOTeam.com/YourCareer

Spread the Word! Refer Your Friends and Family

As someone who understand The Universal Way, there's no better person than you to refer your friends and family to work here. Check out the upcoming open call career fairs below and encourage your friends and family to visit univeresalorlandojobs.com for more opportunities in our universe!

Did you Know? You Can Receive Two Comp Passes for Each Referral!

Two (2) complimentary passes will be automatically added to your online Comp Pass account for each successful referral who reaches 90 days of service*.

**College Ambassadors, select Human Resources Team Members, and Executives are not eligible to participate in this program.*

Landscaping Open Call Career Fair • Wednesday, May 16 • 8:30am - 2:00pm

Full-time opportunities available with new starting pay rates between $10.50 – $15.15 for Arborists, Groundskeepers, Gardeners, and Horticulturists

Custodial (Park Services) Open Call Career Fair • Friday, May 18 • 8:00am – 12:00pm

Candidates should visit **universalorlandojobs.com** to schedule an appointment for a career fair.

Team Members Only

UOTMS
Universal Orlando Resort™ Team Member Services

APPRECIATION

Third Shift Breakfast

Team Member Services invites all Third Shift Team Members to attend the 2018 Third Shift Breakfast. Please come and enjoy games, live entertainment, attractions, and of course delicious breakfast.

Wednesday, May 16 / 5:30am - 7:00am / Music Plaza Stage - USF

ACTIVITIES

Orlando Eye Team Member Night

Take a ride in the sky at sunset in the Orlando Eye during Universal Team Member Night on May 24th!

Thursday, May 24 / 6:00pm / International Drive
$15 per Team Member / Register at Team Member Services in B-111 by May 20

Universal Orlando Night with Orlando City Soccer

It's soccer season in Orlando! Universal Orlando is celebrating by hosting a night with Orlando City Soccer on Saturday, May 26 when **Orlando City takes on Chicago Fire!**

Saturday, May 26 / 7:30pm / Orlando City Stadium
$20 per ticket / Get your tickets at OrlandoCitySC.com/UNIVERSAL

SPORTS LEAGUES

Volleyball League: Bump, Set, Spike!

2018 Indoor Volleyball League Registration NOW OPEN! Universal Orlando Volleyball League is a co-ed indoor league that is played on Monday nights at Barnett Park.

Team Payment Deadline - May 25
$328 per team / Individual players welcome / Register at UOTeam.com/Sportsleagues

AROUND OUR UNIVERSE!

Team Member Services continues to engage and entertain our hard-working Team Members with a slew of exciting Appreciation Events! Most recently, UOTMS hosted a Cinco de Mayo-themed celebration on the IOAsis lawn, as well as the EPC lawn. The event included fun games, tasty snacks, various giveaways, and even live Mariachi music!

In addition to free UOTMS swag, Mexican history trivia, and chips and guacamole, Team Members who attended also had a sticker added to their exclusive VIP badge, bringing them that much closer to winning a prize!

How do I become a UO Team Member VIP? When you attend any of the Team Member Appreciation Events throughout the year, you will receive an exclusive VIP badge. With every event you attend, you receive one sticker on your badge. After you receive at least three stickers, you can enter various drawings for a chance to win some prizes.

QUICK CUTS

Share Your Celebrations

- Congratulations to **KaSaundra Mottley** and **Daniel Mottley** from Parking & Transportation - the couple celebrated their 19th wedding anniversary on April 30.
- Congratulations to **Anthony Federico** from Food & Beverage and Mehvish Afroze - the couple wed on May 1.
- Congratulations to **Jannelle Ramos** from Finance and Arnaldo Ramos - the couple celebrated their 6th wedding anniversary on May 12.
- Congratulations to **Kenneth Blood** from Parks Technology and Holly Dutton - the couple celebrates their 38th wedding anniversary on May 17.
- Congratulations to **Fay Helinski** from Merchandise and Art Helinski - the couple celebrates their 38th wedding anniversary on May 24.

Are you celebrating a recent wedding anniversary, engagement, marriage, birth or adoption? Tell us about it and we'll feature it in an upcoming issue of *UO News*! Simply visit **UOTeam.com/celebrations** and fill out the easy-to-use form with your information.

Don't Miss the First-Ever UO Horticulture Plant Sale

Universal Orlando's Horticulture team is hosting its first-ever Team Member plant sale! Stop and shop a variety of plants including:

- Foilage/Indoor Plants like Areca & Ferns
- Landscape Plants like Arboricola, Ligustrum, etc.
- Orchids & Bromeliads
- Plant containers/Pots

Universal Orlando Team Member
Horticulture Plant Sale
Friday, May 25
8:00am to 12:00pm
Outside Gate 2
Cash and credit cards accepted

F.L.O.W. Bus Returns

Renew or obtain a replacement driver license, change a name or address on a driver license, get an identification card, renew a vehicle registration, or purchase a specialty license plate – right here on property! Keep in mind that UO family members are accepted as well!

FHP FLOW BUS ONSITE
Tuesday, May 29
10:00am to 2:00pm
Outside Gate 2
No appointments necessary

ConGRADulations!

UEC Graduates the Class of 2018!

On May 10, 2018, family, friends, mentors, and many UO executives were present to support the most recent Universal Education Center (UEC) graduates as they received their diplomas during their commencement ceremony. Located on-site in T-64, UEC is a 24-year partnership between Orange County Public Schools (OCPS) and Universal Orlando.

This alternative school-work program is located on property and was designed for students who benefit from a different approach to the traditional high school setting. Most importantly, the students get on-the-job training which gives them a head start on summer jobs and real world experience. In addition, mentors from departments across UO take the time to provide guidance, act as role models, and offer an understanding ear to the students.

During the ceremony, the students listened to a message from keynote speaker **Scot LaFerté**, Sr. Vice President of Human Resources. Afterwards, each of the 9 graduating students had a story to tell and an experience to share. Every graduate stepped up to the podium and reflected on how they came to join the program. All of them expressed their appreciation for the school, its administrators, teachers, their UO mentors and coworkers, and their supportive families.

Kudos to the Grads!

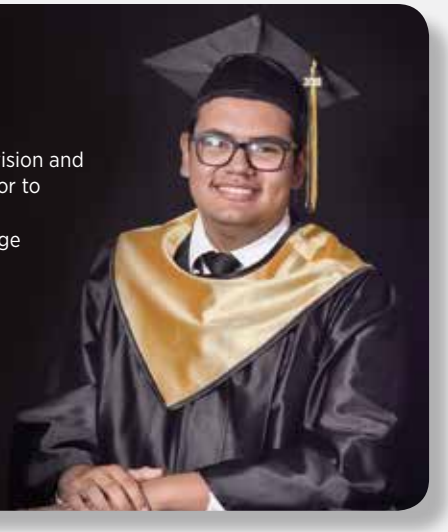
UEC Special Recognition

David Bethencourt was named the recipient of The Lexa Ruoff Award.

UEC was created with the help of **Lexa Ruoff**, Sr. Director – HR Universal Creative. To recognize her vision and accomplishments for the school, Universal Orlando's Sr. Executives created the top award in her honor to be given each year to UEC's "Most Outstanding Student."

"David is an all-around great guy," said David's manager. "He started working in Food & Beverage a few years ago as a busser. Since starting, he has always looked for new things to learn. He has taken initiative with his development and has mastered each new task. David shows up to work each day with a positive attitude, a large smile, and a daily countdown to his 18th birthday. David is great with the guests in taking care of their needs. He is polite, kind, and courteous. He has made great friendships with the Team Members and management alike. We know that he has a bright future ahead of him and could be leading a team of his own here one day. It has been a pleasure to see him grow throughout the years and we can't wait to see his successes in the upcoming years."

Your Future Looks Bright, David!



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